



**INTERGRID**

IT Services you can trust

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After Hours | Weekends | Holidays Support Line **+27 10 025 8119**

## ABOUT US

Intergrid is a 100% Black Woman Owned Level 1 B-BBEE established IT services provider with Engineers over 10 year experience in the ICT industry, offering comprehensive products and services, support, maintenance and data packages to businesses. We have built an excellent reputation with both our clients and suppliers alike.

With proactive personalized solutions, Intergrid prides itself in being able to minimize downtime and maximize up-time by seamlessly integrating itself into the client's organisation to help them achieve high productivity. We reduce the frustrations that IT causes for business owners and deliver IT solutions right, the first time.

## OUR VISION

To build on the concept of centralised ICT Infrastructure that bases its ideas on services and products, communication and data being available at maximum uptime, right where the company's stakeholders are.

We assist each client with their network and manage and grow the network according to their specific needs. We offer professional, affordable services and advice to assist clients with their IT infrastructure. We believe in maintaining a consistent client and business relationship by ensuring that our services meet the client's needs effectively;

- Through building and nurturing long-term business relationships with our clients
- Leading with integrity, building trust and working honestly
- By fostering knowledge sharing and continuously investing in our technical teams
- Focusing on team work as a means to improve productivity
- Consistently delivering the highest quality of service and the best in solutions
- Working above and beyond industry standards in order to lead in the areas of service and support

**IT Service provider you can trust**

## OUR MISSION

To ensure a world class managed services, excellent customer relations accompanied by experienced advisory to deliver high customer service, by encouraging minimal on premises infrastructure to virtual, maximising functionality and ensuring an ideal customer service, flexibility and efficiency.

## OUR VALUES

We believe in maintaining a consistent client and business relationship by ensuring that our services meet the client's needs effectively.



## BUSINESS OBJECTIVE AND GOALS

We aim at servicing a high calibre of customers and providing exceptional services, and later grow footprint within South Africa and expand globally.

## WHY US

We offer a wide range of services that cater specifically to the needs of its customer's business requirements. Each of our diverse information communication technology services comes backed with a strategical life cycle plan that is effective and efficient.

 **INTERGRID**



# INTERGRID KEY BRANDS



## RESELLER PARTNERS



## SERVICES WE OFFER



### Managed Services

- Help Desk Technical Support
- Onsite Technical Support
- Backup and Disaster Recovery
- Storage and Archiving
- Server Deployment and Management
- Networking Deployment and Management
- Firewall Solution



### Cloud Solution

- Microsoft 365 Solution
- Microsoft Azure Active Services
- Email Security and Monitoring
- Cloud Hosted Servers
- Soft Ware As A Service
- Platform As A Service
- Private Cloud
- Public Cloud
- Hybrid Cloud



### Hardware and Software Sales

- Desktops and Laptop
- UPS and Invertors
- Servers
- Server Racks
- Routers and Switches
- Printers and Consumables
- IP Desk Phones
- Server and Desktop Software
- Antivirus Software
- Firewall Licensing

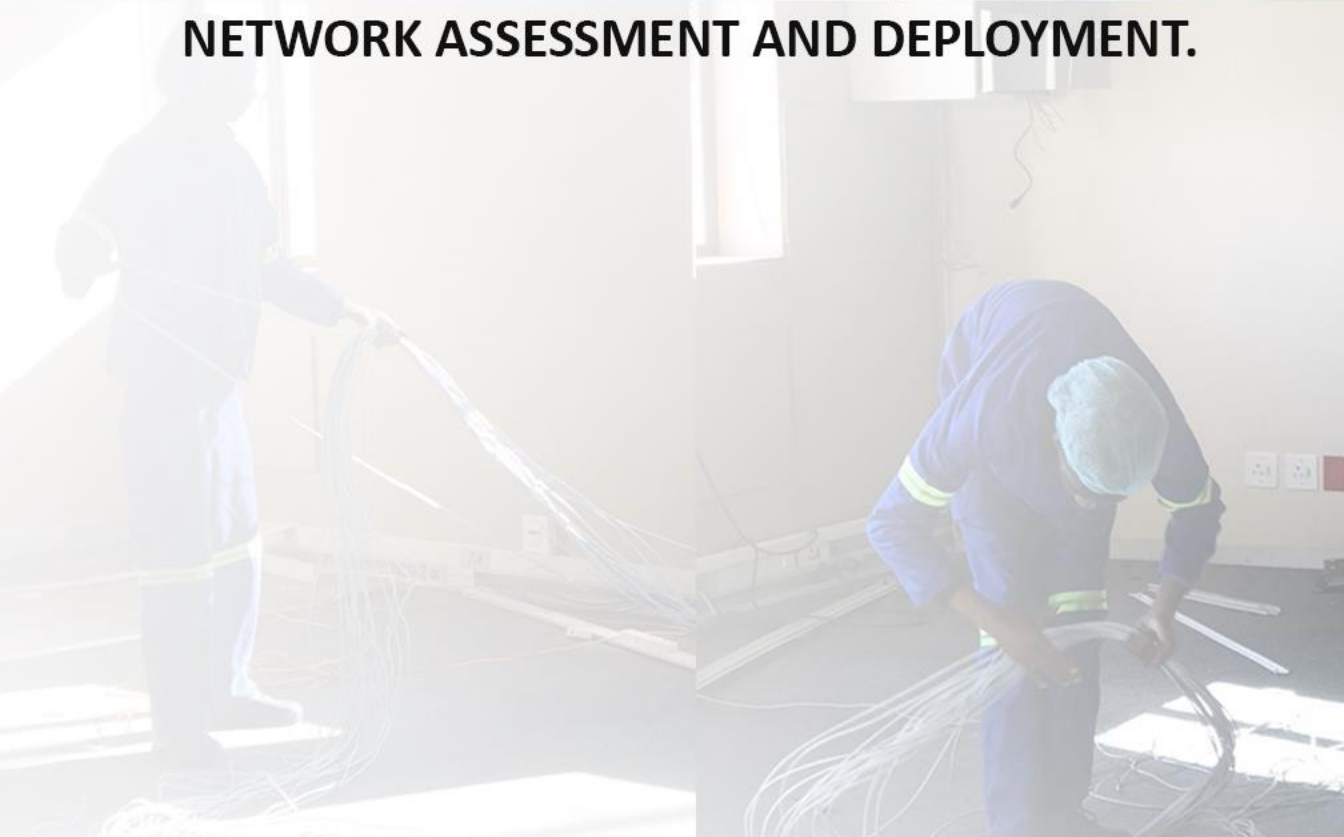


### Voice Solution

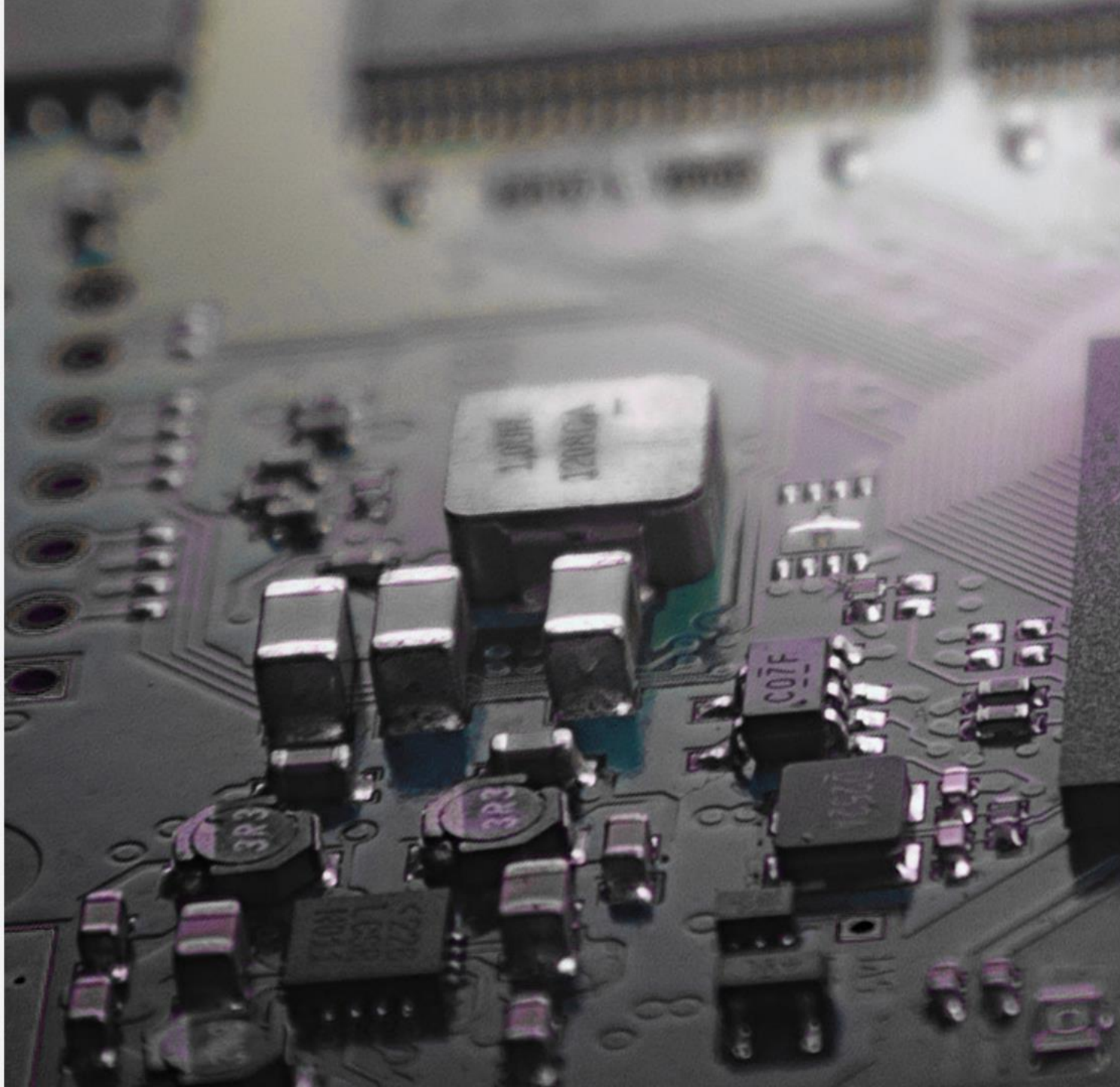
- Cloud Hosted BPX
- Voice Over IP (VoIP)
- VoIP SIP Trunk
- IVR Switchboard Voice response



## OFFICE AND TRAINING CENTRE/LAB NETWORK ASSESSMENT AND DEPLOYMENT.







**Business Addresses:**

1 Scale End,  
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Midrand,  
1685

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